Core Values of Wiser Choice Services

- Family-Centered
- Consumer Involvement
- Build on Natural & Community Supports
- Strength-based planning
- Unconditional Care
- Collaboration Across Systems
- Team Approach Across Agencies
- Ensuring Safety
- Gender/Age/Cultural Competence
- Self-Sufficiency
- Education and Work Focus
- Belief in Growth, Learning, Recovery
- Outcome-Oriented

Wisconsin Community Services, Inc. provides Recovery Support Coordination Services through the Milwaukee County Behavioral Health Division’s Wiser Choice Program. A Recovery Support Coordinator creates a plan that provides referrals to and coordination of services for people involved in AODA treatment. Providing these wraparound-type services helps to address all issues a person is facing instead of trying to treat their alcohol and drug problems in isolation.

Recovery Support Coordination Unit & Access Point Services

For more information regarding Wiser Choice and its services, please contact:

WCS - Wiser Choice
3732 W. Wisconsin Avenue, Suite 310
Milwaukee, WI 53208

Phone: (414) 343-3569
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Wisconsin Supports Everyone’s Recovery Choice (Wiser Choice)

Who Will Wiser Choice Serve?
Any Milwaukee County resident 18 years of age and older without insurance can go to a Access Point for screening and assessment. Priority will be given to families with children in the general population.

Wiser Choice has a commitment to serve persons returning to Milwaukee County from state correctional facilities. The Department of Corrections, working with Milwaukee County, has identified three populations that it will focus on serving.

1. Women returning from state institutions.
2. Men and women who are in the Milwaukee Secure Detention Center facing a return to prison due to violating his/her parole. If they can remain safely in the community, they would be eligible for an Alternative to Revocation (ATR) plan through Wiser Choice.
3. Men who are serving short term revocation sentences at the Milwaukee Secure Detention Center. For this population, CIU staff will reach into correctional facilities and work with consumers prior to their release. This allows the SCCP to be started prior to release so services can be in place.

Who is eligible for Wiser Choice services:
Milwaukee County Residents who are 18 years of age and older are eligible. Individuals must have an AODA treatment need to qualify for services.

How are the services accessed: To use Wiser Choice services, an individual would need to go to Access Point for screening and assessment. If qualified, he/she will choose a Recovery Support Coordination Agency, such as Wisconsin Community Services (WCS), and an AODA treatment provider.

Wiser Choice services:
Once connected to a Recovery Support Coordination agency, the individual will have a Recovery Support Coordinator (RSC) who will facilitate creating an Individual Recovery Plan (IRP). The IRP is a tool used to facilitate AODA treatment and addressing other needs. The individual will create a Recovery Support Team of formal and informal supports. A formal support would be any agencies involved in providing services and informal supports are family, friends and community members. The Recovery Support Team will support and assist the individual to meet the goals of the IRP and be successful in his/her recovery.

Recovery Support Coordination
Community access to recovery services in conjunction with the Governor’s Office, the Department of Corrections, and the Department of Milwaukee Child Protective Services (DMCPS) received a grant to provide more effective Alcohol and Other Drug Abuse (AODA) Services in Milwaukee County.

This funding will allow Milwaukee County residents access to AODA treatment and recovery support services.

Milwaukee County residents who are screened and determined eligible through Access Point will have access to AODA treatment as well as support services. This approach provides the opportunity for persons to deal not only with substance abuse issues but also to have access to support services for employment, housing, transportation, childcare, other therapy, and medical treatment (if applicable).

Eligible individuals will have a Recovery Support Coordinator who will work with them to increase the likelihood for successful recovery.

Wiser Choice... Promotes healthy lifestyles. Provides treatment and recovery services.